

THE CHARTWELL POST



Chartwell House Celebrates Victory at Kent Care Awards

Chartwell House is celebrating a fantastic double victory at the Kent Care Awards 2025, as two members of its outstanding team were recognised with top honours.

- **Recruitment, Retention & Recognition**

Home Manager, Diane has been recognised for her innovative, values-led approach to creating a workplace where people truly thrive, grow, and belong. The home's focus on retention has cultivated a culture of growth and pride with her team feeling supported in their role. In just two years, Chartwell House has overseen 10 internal promotions and supported 11 team members in gaining nationally recognised qualifications.

- **Dementia Champion Award**

Admissions Manager, Jude has been honoured for her work in enhancing the lives of people living with dementia, both at Chartwell House and across the Thanet community. Her initiatives have had an extraordinary impact, from launching the Nostalgia Café in 2023 to creating Broadstairs' first Dementia Friendly Folk Concert, which doubled in size in its third consecutive year and went on to achieve national recognition.

These wins are a true reflection of the heart and dedication within the Chartwell House family, recognising both a culture that values and supports its team and a commitment to enhancing the lives of those living with dementia.

These achievements highlight the passion and expertise of the Chartwell House team, as well as the home's unwavering commitment to providing personalised, lifestyle-focused care.

Ameet Kotecha, Founder and Managing Director at Boutique Care Homes adds: "We are overjoyed to receive two awards at the Kent Care Awards 2025. This reflects the hard work, compassion, and commitment our team shows every single day, both to one another and to the residents and families we support."

Chartwell House is proud to be part of Boutique Care Homes, where care is more than just a service, it's about creating genuine connections, celebrating individuality, and building a community where residents feel truly valued.

Congratulations again to the team at Chartwell House!

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